

Terms and Conditions for Patient Referral Program

1. Eligibility:

- The referral program is open to existing patients of Dr. Alexandra Fivey (Private Adult Patients Only).
- The referred individual must be a new patient who has not previously attended the practice.

2. Referral Process:

- The referrer (existing patient) will receive a £10 Amazon gift voucher for each successful referral.
- The referee (new patient) will also receive a £10 Amazon gift voucher upon completion and full payment of their initial consultation.
- To claim this offer, the new patient must call the practice prior to their appointment and state they have been referred by a family member or friend and wish to claim the voucher.

3. Conditions of Voucher Redemption:

- The new patient must attend and complete their consultation, which will be charged at the full cost.
- No voucher will be issued if the new patient does not attend their appointment or fails to pay for their consultation.
- Once the new patient has attended and paid for their consultation, the referrer will be contacted by the practice to confirm the referral and will receive their £10 Amazon gift voucher.

4. General Terms:

- This offer is only applicable when the referral is made by an existing patient and acknowledged by the new patient during the booking process.
- No refunds or cash alternatives will be provided.
- The practice reserves the right to modify or terminate this referral program at any time without prior notice.

5. Disqualification:

- If the referral process is not followed as outlined or if any fraudulent activity is suspected, neither the referrer nor the referee will be eligible to receive the voucher.

By participating in this referral program, you agree to these terms and conditions.